

2024 Report to the Community



MINNESOTA AND WISCONSIN

21,918
people finding
a path forward



70
programs
and services



110
neighborhoods
and communities



Healthy Minds & Bodies

4,450

older adults and people with disabilities in Minneapolis Public Housing received in-home support or community health worker services helping them to maintain stable housing

2,175

older adults and caregivers received support and education on dementia and other chronic health conditions, increasing their ability to remain healthy and in their home

1,183

older adults and people with disabilities confronting food insecurity and isolation received nutritious meals and community connections

929

children and adults received mental health support, treatment, and case management services improving their stability and engagement with their communities

76

kids with chemical dependency and/or mental health illness received residential treatment



Access & Opportunities

8,413 young people stayed engaged in school

1,389 older adults, people with disabilities, caregivers, and professionals received education, support, and services that balanced protection of adults whose capacity is in question with promoting the benefits of dignity and self-determination

1,093 individuals received wraparound supportive services that address the educational, employment, healthcare, housing, and family relationship needs of people re-entering society following incarceration

1,255 people accessed affordable estate planning legal services and probate planning

Community Belonging



- **850 men and women** received relationship-based mentoring and supportive service
- **226 older adults** facing financial hardships connected with community-based services to support healthy aging and social connections
- **193 currently or previously incarcerated men and women** connected with volunteer mentors
- **108,457** hours of service provided by **963** volunteers

Safe & Stable Homes



- **725 older adults and individuals with disabilities** resided within affordable, service-enriched housing or received in-home support services improving their housing stability and engagement with their communities
- **475 family members** remained stably housed
- **243 men and women** supported in the transition back to community with transitional housing or home-based support following incarceration
- **44 young people** safely housed in shelter

Spiritual Well-Being



- **800 hours** of interfaith chaplaincy training provided to men inside Stillwater Correctional Facility
- **22 incarcerated men** who have completed interfaith chaplaincy training now serving as spiritual care providers inside state prisons
- **12 prayer calls** held by VOA MN/WI Staff
- **8 VOA MN/WI commissioned ministers** and **7 interfaith chaplains** provided spiritual care for **14 VOA MN/WI programs**

A Letter From the President & CEO

As my retirement at the end of June quickly approaches, I find myself reflecting on the incredible journey we've shared during the past five years. My appreciation for each of you is immense! To our generous donors, dedicated volunteers, and the individuals and families who entrust us with your life challenges— I thank you with all of my heart. Your partnership is the cornerstone of our mission.

I am also reflecting upon transitions and how change can be difficult. Throughout our history as an organization, there have been headwinds and challenges. Yet, we've always leaned into our core values to navigate through tough times. In this period of transition and uncertainty, both within our organization and the wider world, I am confident that our values of *compassion, integrity, and perseverance* will continue to guide us well.

In this Report to the Community, you'll find a snapshot of the impact we've made together over the past year, touching nearly 22,000 lives. I encourage you to explore these stories that bring our collective efforts to life by scanning the QR code with your phone's camera.



From a partnership that connects young people in mental health crises with therapy dogs, to inspiring friendships formed between incarcerated individuals and volunteers, to those who have found permanent housing after years of instability—these stories exemplify the resilience of people who persevere, sustained by hope, and as a result, experience new possibilities. The community's support is what fuels these stories of people and possibilities.

As I step down from my role as President & CEO, I am filled with excitement for the future of VOA MN/WI and the exceptional work our staff will continue to accomplish. I am immensely proud of what we have achieved together and look forward to seeing the continued impact of our efforts. Thank you for being an integral part of VOA MN/WI!

With gratitude,

Julie Manworren, President & CEO, Volunteers of America MN/WI



Our Mission

We help people build hope, resilience, and well-being through the integration of health, housing, and human services

Our Vision

Healthy communities for all

Our Values

Compassion, integrity, and perseverance

Statement of Financial Position

ASSETS	2024	2023
Cash, Accounts Receivable, and Current Assets	11,781,908	12,701,650
Property and Equipment	24,060,741	25,480,003
Right-of-Use Assets	3,288,008	3,870,873
Accumulated Depreciation	(17,136,983)	(17,267,050)
Property Held For Sale	667,866	-
Other Assets	1,374,244	1,329,947
Assets Total	\$24,035,784	\$26,115,423
LIABILITIES		
Current Liabilities	3,823,761	3,475,862
Long Term Liabilities	5,750,840	6,424,220
Liabilities Total	\$9,574,601	\$9,900,082
NET ASSETS		
Without Donor Restrictions	13,931,087	15,516,602
With Donor Restrictions	530,096	698,739
Net Assets Total	\$14,461,183	\$16,215,341
Liabilities and Net Assets Total	\$24,035,784	\$26,115,423

Statement of Operating Activities

REVENUES	2024	2023
Government Revenue and Grants	20,806,640	20,847,474
Program Service Fees	7,862,635	8,266,729
Other Income	2,473,271	2,007,695
Charitable Support	881,378	1,220,215
Revenues Total	\$32,023,924	\$32,342,113
EXPENSES		
Promoting Self-Sufficiency	4,822,492	4,537,881
Fostering Independence	15,152,409	14,820,486
Encouraging Positive Development	7,414,711	8,956,458
Administration and Fundraising	5,622,763	6,448,770
Depreciation	832,890	789,098
Operating Expenses Total	33,845,265	35,552,693
Interest Expense	149,836	150,292
Expenses Total	\$33,995,101	\$35,702,985
Operating Net Income	(\$1,971,177)	(\$3,360,872)

Expense category notes:

Promoting Self-Sufficiency: In addition to Community Justice services, this includes our services for people experiencing homelessness and housing for families and single adults.

Fostering Independence: In addition to services for older adults, services for people with disabilities, and housing for adults with disabilities and older adults, this includes our mental health services.

Encouraging Positive Development: This includes our services for children and youth, such as education and youth residential services.



Fiscal Year 2024 Board of Directors



Peter Sop, Chair

Sr. Vice President Head of Middle Market Portfolio Services, Wells Fargo

Melissa Bayne, Vice Chair

Attorney, Larkin Hoffman

Lynn Blake, Treasurer

President, LL Blake Consulting, LLC

Nadia Yayitra, Secretary

Business Strategy Director, Medtronic

Marit Brock, Director

Chief Performance Officer, MNGI Digestive Health

Jonelle Burnham, Director

Corporate Counsel, CVRx

Sonia Davila-Williams, Director

Associate Professor and Chair, Department of Social Work, Metropolitan State University

Heather Hoffman, Director

Managing Director, Audit, KPMG LLP

Seinah Isaacs, Director

Licensed Independent Clinical Social Worker and Emergency Mental Health Clinician, Allina Health System

Albert Jordan, Director

Talent Management and Engagement Director, The Ovative Group

Scott Kenney, Director

Chief Financial Officer, Murdoch's Ranch & Home Supply

Julie Manworren

President & CEO, Volunteers of America Minnesota and Wisconsin

Jane Marrone, Director

Retired, Partner, Lathrop GPM

Sianneh Mulbah, Director

Chief People and Inclusion Officer, Minnesota Timberwolves and Lynx

Nirav Sheth, Director

Founder and President, Stratosphere

Samuel Simmons, Director

Behavioral Consultant, Samuel Simmons Consulting

John Syverud, Director

Community Volunteer

Nate Tyler, Director

Sr. Director, Tech Product Management, Optum

Ways to Get Involved

DONATE

Scan the QR code to make a one-time or monthly recurring donation.



VOLUNTEER

Scan the QR code to view current volunteer opportunities.



JOIN THE TEAM

Scan the QR code to view our current job openings.



GET OUR NEWSLETTER

Scan the QR code to sign up for our newsletter and stay up to date with how we're making an impact in our communities.



SHARE AND ADVOCATE

Follow us on social for news, updates, and to see our work in action.



[linkedin.com/company/voamnwi](https://www.linkedin.com/company/voamnwi)



[facebook.com/voamnwi](https://www.facebook.com/voamnwi)



[instagram.com/voamnwi](https://www.instagram.com/voamnwi)

CONTACT



952-945-4000



[voamnwi.org](https://www.voamnwi.org)



communications@voamnwi.org



Volunteers of America®

MINNESOTA AND WISCONSIN



Scan the QR code with your smartphone camera to view last year's Report to the Community