

Report to the Community 2025



**Volunteers
of America®**
MINNESOTA & WISCONSIN

Who We Serve



21,918 people finding a path forward

Where We Serve



70 programs and services in **110** neighborhoods and communities



108,208 hours of service provided by **976** volunteers



Healthy Minds & Bodies



3,853 older adults and people with disabilities in public housing received in-home support or community health services helping them to maintain stable housing

3,137 older adults and caregivers received support, information, and resources on Alzheimer's and related dementias, as well as other chronic health conditions, expanding their ability to remain healthy and at home

1,372 older adults and people with disabilities confronting food insecurity and isolation received nutritious meals and social connections

761 children and adults received mental health support, treatment, and case management services improving their stability and engagement with their communities

123 kids with chemical dependency and/or mental health illness received residential treatment

Community Belonging



1,135 people received relationship-based mentoring and supportive service

237 older adults connected with community-based services to support healthy aging

188 currently or previously incarcerated individuals connected with volunteer mentors

Safe & Stable Homes



648 older adults and individuals with disabilities resided within affordable or service-enriched housing or received in-home support services improving their housing stability and engagement with their communities

492 family members remained stably housed

334 people supported in the transition back to community with transitional housing or home-based support following incarceration

Access & Opportunities



9,378 young people stayed engaged in school

1,469 individuals received wraparound supportive services that address the educational, employment, healthcare, housing, and family relationship needs of people re-entering society following incarceration

1,298 older adults, people with disabilities, caregivers, and professionals received education, support, and services that balanced protection of adults whose capacity is in question with promoting the benefits of dignity and self-determination

Spiritual Well-Being



800 hours of interfaith chaplaincy training provided to men inside the Faribault and Stillwater Correctional Facilities

26 incarcerated men who have completed interfaith chaplaincy training now providing spiritual care inside state prisons and in the community

12 prayer calls held by VOA Staff

6 VOA-commissioned ministers and **6** interfaith chaplains provided spiritual care for **10** VOA programs

A Letter From the President and CEO

Dear Friends,

As I reflect on my first year as President and Chief Executive Officer of Volunteers of America Minnesota and Wisconsin, I find myself returning to the stories of the individuals, families, and communities at the heart of our mission.

Over the past year, I have had the privilege of visiting programs, meeting with staff and volunteers, listening to community partners, and hearing directly from individuals and families who have partnered with us on their journeys toward stability, health, connection, and opportunity. While every story is unique, they share a common thread: the power of being seen and supported as they move forward with hope.

I have met older adults who are able to remain connected to their communities and maintain their independence. I have learned about individuals rebuilding their lives after incarceration and families finding stability through housing and supportive services. I have seen students pursue their educational goals and people with disabilities strengthen connections, exercise greater choice, and define success on their own terms. Their perseverance, determination, and courage continue to inspire me every day.

These stories remind us that our mission is ultimately about honoring the dignity, strengths, and aspirations of every person. It is about recognizing the strength and potential that exists within every individual and walking alongside them as they pursue their goals, overcome challenges, and create brighter futures for themselves and their families. The impact highlighted in this annual report is possible because of a remarkable community of supporters. Our staff, volunteers, donors, Board Members, and partners bring our mission to life through their compassion, expertise, and commitment. Together, they help remove barriers, expand opportunities, and support individuals and families as they pursue their goals and build the futures they envision for themselves.

As we look ahead, I am filled with optimism. The needs and challenges within our communities continue to evolve, but so do the opportunities to make a meaningful difference. We remain committed to strengthening our services, expanding our impact, and finding new ways to respond to emerging needs with compassion and innovation.

Thank you for your partnership and belief in this mission. The stories behind the numbers in this report are a testament to what is possible when people come together in service to one another. I am honored to be part of this work and excited for all that lies ahead.

With gratitude,

Karina Forrest Perkins

President and Chief Executive Officer

Volunteers of America Minnesota and Wisconsin



Statement of Financial Position

ASSETS	2025	2024
Cash, Accounts Receivable, and Current Assets	12,961,077	11,781,908
Property and Equipment	24,257,338	24,060,741
Right-of-Use Assets	2,735,856	3,288,008
Accumulated Depreciation	(17,670,298)	(17,136,983)
Property Held For Sale	663,366	667,866
Other Assets	1,193,833	1,374,244
Assets Total	\$24,141,172	\$24,035,784
LIABILITIES		
Current Liabilities	4,166,506	3,823,761
Long Term Liabilities	5,034,798	5,750,840
Liabilities Total	\$9,201,304	\$9,574,601
NET ASSETS		
Without Donor Restrictions	14,513,743	13,931,087
With Donor Restrictions	426,125	530,096
Net Assets Total	\$14,939,868	\$14,461,183
Liabilities and Net Assets Total	\$24,141,172	\$24,035,784

Statement of Operating Activities

REVENUES	2025	2024
Government Revenue and Grants	18,631,546	20,806,640
Program Service Fees	13,496,957	7,862,635
Other Income	3,437,707	2,473,271
Charitable Support	630,183	881,378
Revenues Total	\$36,196,393	\$32,023,924
EXPENSES		
Promoting Self-Sufficiency	5,131,813	4,822,492
Fostering Independence	16,136,044	15,152,409
Encouraging Positive Development	7,848,843	7,414,711
Administration and Fundraising	5,918,830	5,622,763
Depreciation	669,416	832,890
Operating Expenses Total	35,704,946	33,845,265
Interest Expense	130,394	149,836
Expenses Total	\$35,835,340	\$33,995,101
Operating Net Income	\$361,053	(\$1,971,177)

Expense category notes:

Promoting Self-Sufficiency: In addition to Community Justice services, this includes our services for people experiencing homelessness and housing for families and single adults.

Fostering Independence: In addition to services for older adults, services for people with disabilities, and housing for adults with disabilities and older adults, this includes our mental health services.

Encouraging Positive Development: This includes our services for children and youth, such as education and youth residential services.



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