

A Report to the Community 2019



WHERE WE SERVE



70 services in **110** neighborhoods and communities across Minnesota and Wisconsin

WHO WE SERVE



28,938 people looking for a path forward

CLOSING THE GAP BETWEEN PEOPLE AND POSSIBILITY, FOR:



13,939 older adults, including:

1,044 who receive health screenings in their community

8,944 volunteers

2,932 who access nutritious meals



7,051 children

289 access care in our 4 Residential Treatment Centers

507 receive foster care support and mental health case management

6,255 gain access to education



1,874 seeking a second chance

323 transitioned back to society through our 2 Residential Re-Entry Centers

1,524 received mentoring, group support and resources through our Amicus services



190 seeking their full potential

190 adults with special needs find more fulfilling lives, including **86** living independently in their own homes

27 homes with 24-7 residential care



5,071 maintain stable housing

4,097 Minneapolis Public Housing residents receive in-home support

974 live in our affordable housing



840 access our out-patient mental health services

Deaf, Hard of Hearing, and Deafblind services are offered across MN

10 MN schools have a VOA clinician on-site

Our Mission: We help people build hope, resilience and well-being

95% client satisfaction rate

Thank you!

These days more than ever, we realize the value of partnership and connection. We are proud of our accomplishments but the true measure of our effectiveness is in how we build well-being within our community.

COVID-19 has changed our world and we anticipate profound challenges for the people we serve in both the short-term and over society's long-term recovery.

Despite those challenges, our deep commitment to our community and the people within it hasn't changed.

For nearly 125 years Volunteers of America MN/WI has honored its pledge to "go where we're needed and do whatever comes to hand."

Thank you for being part of the reason we will continue to step up and step in.

In gratitude,

Julie Manworren, President and CEO
Volunteers of America MN/WI

Financials

Fiscal Year 2019

Statement of Financial Position

Assets	2019	2018
Cash, Accounts Receivable, and Current Assets	9,922,021	10,135,088
Property and Equipment	33,599,555	33,073,085
Accumulated Depreciation	(18,210,231)	(17,087,854)
Other Assets	926,961	917,924
Assets Total	\$26,238,306	\$27,038,243
Liabilities		
Current Liabilities	4,486,432	5,482,637
Long Term Liabilities	10,689,777	10,810,847
Liabilities Total	\$15,176,209	\$16,293,484
Net Assets		
Without Donor Restrictions	10,627,437	10,299,613
With Donor Resitricitions	434,660	445,146
Net Assets Total	\$11,062,097	\$10,744,759
Liabilities and Net Assets Total	\$26,238,306	\$27,038,243

Statement of Operating Activities

Revenues	2019	2018
Government Revenue and Grants	30,643,039	31,139,309
Program Service Fees	10,591,739	11,255,282
Other Income	3,114,101	2,912,980
Charitable Support	1,030,925	880,809
Revenues Total	\$45,379,804	\$46,188,380
Expenses		
Promoting Self-Sufficiency Services	8,048,064	7,924,155
Fostering Independence Services	22,388,629	22,780,376
Encouraging Positive Development Services	8,139,974	7,852,747
Administration and Fundraising	5,119,773	5,493,709
Depreciation	1,147,300	1,106,299
Operating Expenses Total	45,284,495	45,157,286
Interest Expense	440,755	564,023
Expenses Total	\$45,284,495	\$45,721,309
Operating Net Income	\$95,309	\$467,071

Expense category notes: Promoting Self-Sufficiency: In addition to Community Justice services, this includes part of Bar None treatment and Village at Franklin Station. Fostering Independence: In addition to services for older adults, people with special needs, affordable housing and Vona Mental Health, this includes Omegon treatment and case management. Encouraging Positive Development: Includes education, foster families, Avanti, Bar None and Children's Residential Treatment Center.

FY 2019 BOARD OF DIRECTORS

John Buske
Chair
Retired Vice President and CFO —
Memorial Blood Centers

Pam Hull
Vice Chair
President —
Mandorla Consulting, LLC

Bruce Beckman
Treasurer
Vice President, Finance —
Entegris, Inc.

Peter Sop
Secretary
Sr. Vice President and Mgr —
Real Estate Advisory -
Middle Market Banking
Group, Wells Fargo

Vivek Bharti
Vice President of Strategy
and Marketing — Flex

Lynn Blake
Chief Financial Officer —
Tactile Medical

Mary Beth Davidson
Retired, Intergovernmental
Relations

Karlye Emerson
Vice President Corporate
Strategy and Human Capital
— Landscape Structures Inc

Susan Hayes
Owner —
Myhre Hayes Group LLC

Lynnette Heath
Immediate Past Chair
Executive Vice President
and Chief Human Resources
Officer — nVent

Dr. Lia Knox
Chief Executive Officer —
Knox Behavioral Health
Solutions, LLC
Licensed Professional
Counselor
Behavioral Health Consul-
tant and Graduate School
Instructor —
Wisconsin School of
Professional Psychology
(WSP)

Leah Kondes
Account Supervisor —
Padilla

Julie Manworren
President and CEO —
Volunteers of America -
Minnesota and Wisconsin

Jane Marrone
Principal —
Gray Plant Mooty

Sam Simmons
Behavioral Consultant and
Workshop Facilitator

Holly Stadler
Higher Ed Consultant —
Retired Assoc. VP of Change
Mgmt, Roosevelt University,
Chicago

John Turnipseed
Executive Vice President —
Urban Ventures

Taejong (TJ) Yang
Senior Vice President —
Optum/UnitedHealth Group

Tiffany Zitzewitz
Principal — MedTrend, Inc.