

Care Management & Consultation
Volunteers of America-Minnesota
3333 North 4th Street
Minneapolis, MN 55412

Phone: 952-945-4170
www.voacaremanagement.org

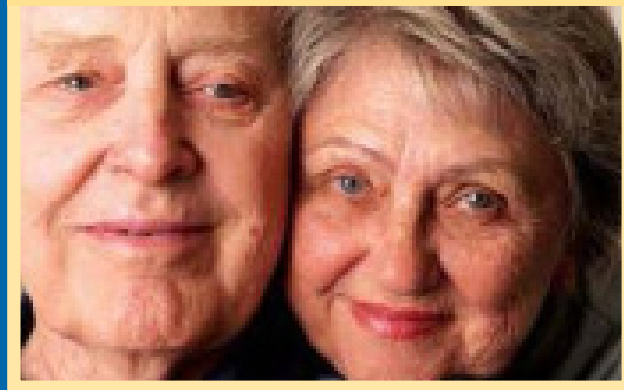
Testimonials

What our clients say about us:

"Our care manager has been a godsend for us. She helped us sort through the sea of issues and choices regarding dementia care for our mom with professionalism, knowledge, grace and genuine caring."

"Your knowledge, perspective, support, guidance and concern helped us more than you can imagine."

"We could not have made it through the last seven months without you! You also gave us the peace of mind which let us sleep nights, knowing that Mom was watched over."



Care Management & Consultation

voamn.org

Vision:
Uplift All Lives

Values:
Collaboration, Compassion,
Excellence, Integrity and Respect

Mission:
Helping people gain self-reliance,
dignity and hope.

 **Volunteers of America®**
MINNESOTA AND WISCONSIN

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Who We Are

The Care Management and Consultation team are experienced social workers who provide information, guidance, coordination of resources and other services to support and meet physical, social and financial care needs for older adults and adults with disabilities while maximizing independence and quality of life.

We offer our care management services to adults of all ages and specialize in geriatric care management. We collaborate with clients and their caregivers to provide

Services

- Individualized Assessment & Recommendations
- Personal Care Plan
- Service Coordination and Monitoring
- On-going Consultation
- Liaison with Care Team
- Facilitator, moderator, mediator
- Advocacy
- Comprehensive Analysis
- Dementia Care
- End of Life Care

For further information or to schedule an appointment call:

952-945-4170

Our Team



Anita Raymond Amanda Hudson Kathleen Carlson Joyce Konczyk

Rates

Care Management and Consultation Services are \$115 per hour

Our Specialties

- Working with cognitively impaired clients who are impacted by dementia
- Recommending service options needed to remain safely living at home or help determine if it is time to move
- Working effectively with health care providers and professionals in various settings including home, hospital and hospice
- Interacting with a broad network of professionals to understand and meet the needs of clients and their families
- Serving as the eyes and ears for out-of-town family members
- Receiving ongoing training to provide high-quality general and geriatric care management services
- Adhering to the Minnesota Board of Social Work and the Aging Life Care Association standards and ethics to maintain the highest level of service for clients and their families