

CONTACT INFORMATION

Center for Excellence
in Supported Decision Making
and Protective Services

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Minneapolis, MN 55412

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WHO CAN BENEFIT?

An adult experiencing:

- Neglect of their own needs
- Abuse or exploitation
- Dementia or impaired cognitive functioning
- Lack of insight into their needs
- Difficulty managing finances
- Isolation
- Family and professional care systems

 All-inclusive services



CENTER FOR EXCELLENCE IN SUPPORTED DECISION MAKING AND PROTECTIVE SERVICES

 voamn.org

 952-945-4174

VISION

Uplift all lives

VALUES

Collaboration, compassion, excellence, integrity and respect

MISSION

Help people gain self-reliance, dignity and hope



Volunteers
of America®

MINNESOTA AND WISCONSIN

PROTECTIVE SERVICES

For more than 40 years, Protective Services has advocated for the most vulnerable and incapacitated members of the community, and their caregivers. These individuals may be experiencing issues including neglect of basic needs, abuse or exploitation, dementia/impaired cognitive functioning, lack of insight to needs, difficulty managing finances, isolation, and lack of cooperation with family, friends or care providers.

In 2016, Protective Services opened the Center for Excellence in Supported Decision Making with funding provided by an Elder Justice Grant through the Administration for Community Living.

SERVING VULNERABLE ADULTS AND THEIR FAMILIES

The Center for Excellence staff consults with families and professionals, providing in-depth phone based consultation, information, advice, and referral, with an emphasis on identifying suitable alternatives to guardianship where possible. The Center Social Workers can also provide objective in-person assessments regarding need for guardianship and available alternatives. Our Estate & Elder Law Services, also a part of Volunteers of America -- Minnesota, provides legal and technical advice, as well as facilitation of legal tools such as Supported Decision Making Agreements, Power of Attorney and Health Care Directive documents, and where necessary, petitioning for guardianship/conservatorship.

SUPPORTING SURROGATE AND SUPPORTIVE DECISION MAKERS

In collaboration with Lutheran Social Service MN – family/supported decision makers can receive consultation to ensure family decision makers can continue to function in the best capacity to the person.

FEES

Services are funded by Administration for Community Living, United Way, county contracts, client fees, and private donations.

Brief initial telephone consultation, advice, and referral, is at no charge. Fees for other services are based on type of service required.

STAFF



Anita Raymond
LISW, CMC
Project Director



Kathleen Carlson
Licensed Social Worker



Amanda Hudson
Licensed Social Worker

IMPACTING THE COMMUNITY

There is strong and growing evidence that people with disabilities are happier, safer, and healthier when they are empowered to make choices about their own lives. WINGS MN (Working Interdisciplinary Network of Guardianship Stakeholders) was established as part of a national movement for improving guardianship and conservatorship practices. Convened by CESDM Project Director Anita Raymond, WINGS includes membership from legal, advocacy, court, state, county, and social service organizations.

WINGS Minnesota is dedicated to:

- Supporting guardians and conservators, particularly family members or friends, through education to better understand best practices and their responsibilities.
- Building awareness and processes that ensure that less restrictive alternatives are the default choice.
- Sustaining a cooperative conversation where all members work to improve outcomes and increase self-determination for individuals who may need assistance making legal or medical choices.

In addition, the CESDM team offers a variety of training topics for professionals or community groups including guardianship/conservatorship, less restrictive alternatives, and ethics.

**For more information, call:
952-945-4174 or visit
voamnwi.org/protective-services**