

CONTACT INFORMATION

Community Family Supports

9220 Bass Lake Rd., Ste 305, New Hope, MN 55428
1030 4th St. SE, Ste 106, St. Cloud, MN 56304
38 N. Union St., Mora, MN 55051

Phone: 952-945-4168 Fax: 888-526-2781

TESTIMONIALS

Here's what we've heard from recent program participants and their families:

"The case manager is very much valued. The case manager helps me to make the right decisions. It's always good to have someone that seems to understand my daughter. Most people don't understand how mental illness affects children."— Mother of case management client



MENTAL HEALTH CASE MANAGEMENT

HOPE FOR CHILDREN AND ADULTS

🌐 voamnwi.org 📞 952-945-4168

VISION Uplift all lives

VALUES Collaboration, compassion, excellence, integrity & respect

MISSION Help people gain self-reliance, dignity and hope



MINNESOTA AND WISCONSIN

HOW WE HELP

The Case Managers in Community Family Supports at Volunteers of America provide exceptional care to their clients. We believe that each person deserves to be treated with respect and dignity. This philosophy is visible in every interaction we have.

PROGRAMMING COMPONENTS

Mental Health Case Management

Mental Health Targeted Case Managers help navigate and coordinate services to assist in improving the functioning and stability of children and adults who have mental health concerns.

Case Managers work in direct collaboration with families and adults to access services that meet their specific needs. Services include mental health, social, education, vocation, recreation, transportation and advocacy.

- Child clients must meet criteria for Severe Emotional Disturbance (SED) as diagnosed by a Mental Health Professional.
- Adult clients must meet the criteria for Serious and Persistent Mental Illness (SPMI) as diagnosed by a Mental Health Professional.

COVERAGE AREA

We serve Benton, Chisago, Hennepin (children only), Isanti, Mille Lacs, Stearns, and Wright counties.

FUNDING

All prepaid Medical Assistance providers (PMAP) are accepted and include Health Partners, Medica, UCare, Blue Plus, and Hennepin Health.

In Hennepin County, we accept Medical Assistance, county-paid for uninsured or private insured, or PMAP providers.

In Benton, Chisago, Stearns, Wright, Isanti, and Mille Lacs counties we accept all PMAP providers.

