

A Report to the Community 2020



WHERE WE SERVE



70 services in **110** neighborhoods and communities across Minnesota and Wisconsin

WHO WE SERVE



22,419 people looking for a path forward

CLOSING THE GAP BETWEEN PEOPLE AND POSSIBILITY, FOR:



11,204
older adults

201,000 meals served to older adults

1,500 older adults connected with community-based supportive services

1,371 African American, East African, and Hmong older adults and their caregivers received culturally appropriate support



7,379
children

7,119 young people stayed engaged in school

104 children and adolescents with complex behavioral needs found a home in therapeutic foster care

66 young people safely housed in shelter



4,855
maintain stable housing

3,770 Minneapolis Public Housing residents received in-home support services

682 older adults and individuals with disabilities resided within affordable, service-enriched housing

403 family members remained stably housed



1,874
seeking a second chance

1,222 men and women received relationship-based mentoring and supportive service

227 connected with volunteer mentors

176 people found permanent employment



1,043
access mental health and addiction treatment

670 children and adults accessed outpatient mental health services

156 kids with chemical dependency and/or mental illness received residential treatment



134
seeking their full potential

134 adults with special needs find more fulfilling lives, including **89** living independently in their own homes

20 homes with 24-7 residential care

Our Mission: We help people build hope, resilience and well-being

Serving Through Twin Pandemics and Whatever Comes Next

Volunteers of America is celebrating its 125th anniversary in 2021! While it is true that this past year has been one like no other, we face the challenges ahead of us with confidence borne of both tradition and constant reinvention.

While we are all aware of the COVID-19 pandemic, the killing of George Floyd and so many others has illuminated another pandemic which has been raging in our country for over 400 years: systemic racism.

At Volunteers of America Minnesota and Wisconsin, we have pledged ourselves to ensuring that all those we serve and those we work beside are empowered to reach their full potential.

As our partners, supporters and neighbors, we thank you for making it possible to take on today's challenges with a spirit of service, and to tackle whatever comes next with compassion, integrity and perseverance.

With gratitude,
Julie Manworren, President and CEO, Volunteers of America MN/WI

Financials

Fiscal Year 2020

Statement of Financial Position

Assets	2020	2019
Cash, Accounts Receivable, and Current Assets	7,980,011	9,922,021
Property and Equipment	34,230,714	33,599,555
Accumulated Depreciation	(19,328,573)	(18,210,231)
Other Assets	974,968	926,961
Assets Total	\$23,857,120	\$26,238,306
Liabilities		
Current Liabilities	3,874,259	4,486,432
Long Term Liabilities	11,501,578	10,689,777
Liabilities Total	\$15,375,837	\$15,176,209
Net Assets		
Without Donor Restrictions	8,085,406	10,627,437
With Donor Resitricitions	395,877	434,660
Net Assets Total	\$8,481,283	\$11,062,097
Liabilities and Net Assets Total	\$23,857,120	\$26,238,306

Statement of Operating Activities

Revenues	2020	2019
Government Revenue and Grants	27,120,659	30,643,039
Program Service Fees	9,298,890	10,591,739
Other Income	2,895,057	3,114,101
Charitable Support	951,425	1,030,925
Revenues Total	\$40,266,031	\$45,379,804
Expenses		
Promoting Self-Sufficiency	4,495,889	8,048,064
Fostering Independence	19,126,743	22,388,629
Encouraging Positive Development	12,560,530	8,139,974
Administration and Fundraising	5,025,327	5,119,773
Depreciation	1,174,432	1,147,300
Operating Expenses Total	42,382,921	44,843,740
Interest Expense	474,130	440,755
Expenses Total	\$42,857,051	\$45,284,495
Operating Net Income	(\$2,591,020)	\$95,309

Expense category notes:

Promoting Self-Sufficiency: In addition to Community Justice services, this includes our services for people experiencing homelessness and housing for families and single adults.

Fostering Independence: In addition to services for older adults, services for people with disabilities, and housing for adults with disabilities and older adults, this includes our mental health services.

Encouraging Positive Development: This includes our services for children and youth, such as education, foster families, and youth residential services.

FISCAL YEAR 2020 BOARD OF DIRECTORS

John Buske

Chair

Retired Vice President and CFO —
Memorial Blood Centers

Dr. Lia Knox

Chief Executive Officer —
Knox Behavioral Health Solutions, LLC

Pamela Hull

Vice Chair

President —
Mandorla Consulting, LLC

Leah Kondes

Account Supervisor —
Padilla

Julie Manworren

President and CEO —
Volunteers of America Minnesota and Wisconsin

Bruce Beckman

Treasurer

Vice President, Finance —
Entegris, Inc.

Jane Marrone

Principal —
Gray Plant Mooty

Peter Sop

Sr. Vice President and Mgr —
RM/LA Team,
Real Estate Advisory Division - Middle Market Banking Group, Wells Fargo

Sam Simmons

Behavioral Consultant and Workshop Facilitator —
Samuel Simmons Consulting

Vivek Bharti

Vice President of Strategy and Marketing — Flex

Holly Stadler

Higher Ed Consultant —
Retired Assoc. VP of Change Mgmt, Roosevelt University, Chicago

Lynn Blake

Chief Financial Officer —
Tactile Medical

John Turnipseed

Executive Vice President —
Urban Ventures

Mary Beth Davidson

Retired —
Intergovernmental Relations

Taejong (TJ) Yang

Senior Vice President —
Optum/UnitedHealth Group

Susan Hayes

Owner —
Myhre Hayes Group LLC

Tiffany Zitzewitz

Principal — MedTrend, Inc.

Lynnette Heath

Executive Vice President and Chief Human Resources Officer — nVent