CARE MANAGEMENT & CONSULTATION
3333 N. 4th Street, Minneapolis, MN 55412
Phone: 952-945-4170  Web: voacaremanagement.org

TESTIMONIALS

What our clients say about us:

“Our care manager has been a godsend for us. She helped us sort through the sea of issues and choices regarding dementia care for our mom with professionalism, knowledge, grace and genuine caring.”

“Your knowledge, perspective, support, guidance and concern helped us more than you can imagine.”

“We could not have made it through the last seven months without you! You also gave us the peace of mind which let us sleep nights, knowing that Mom was watched over.”

VISION
Communities where all lives are uplifted

VALUES
Compassion, Integrity and Perseverance

MISSION
We help people build hope, resilience and well-being

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voacaremanagement.org  952-945-4170

All-inclusive services

Volunteers of America®
MINNESOTA AND WISCONSIN
The Care Management and Consultation team are experienced social workers who provide information, guidance, coordination of resources and other services to support and meet physical, social and financial care needs for older adults and adults with disabilities while maximizing independence and quality of life.

We offer our care management services to adults of all ages and specialize in geriatric care management. We collaborate with clients and their caregivers to provide solutions, relief and peace of mind.

**SERVICES**
- Individualized assessment & recommendations
- Personal care plan
- Service coordination and monitoring
- On-going consultation
- Liaison with care team
- Facilitator, moderator, mediator
- Advocacy
- Comprehensive analysis
- Dementia care
- End of life care

**RATES**
Care Management and Consultation Services are $130 per hour

**OUR SPECIALITIES**
- Working with persons who are impacted by dementia or other cognitive impairments and their families
- Recommending service options needed to remain safely living at home or help determine if it is time to move
- Working effectively with health care providers and professionals in various settings including home, hospital and hospice
- Interacting with a broad network of professionals to understand and meet the needs of clients and their families
- Serving as the eyes and ears for out-of-town family members
- Receiving ongoing training to provide high-quality general and geriatric care management services
- Adhering to the Minnesota Board of Social Work and the Aging Life Care Association standards and ethics to maintain the highest level of service for clients and their families

**WHO WE ARE**

**OUR TEAM**

Anita Raymond  
Kathleen Carlson  
Melissa Johnson

For more information, or to schedule an appointment, call: 952-945-4170