

## CONTACT INFORMATION

### CARE MANAGEMENT & CONSULTATION

2300 Kennedy St NE, Ste 140, Minneapolis, MN 55413

Phone: 952-945-4170 | Fax: 888-972-5328

Web: [voamnwi.org/cmc](http://voamnwi.org/cmc)

## TESTIMONIALS

### What our clients say about us:

"It's a tough time for sure, but wanted to let you know that we also certainly appreciated your guidance along the way during the last number of months which were challenging for us to navigate. Your advice helped us make quality decisions and feel confident in the directions that we had chosen."

"Our care manager has been a godsend for us. She helped us sort through the sea of issues and choices regarding dementia care for our mom with professionalism, knowledge, grace and genuine caring."

"Your knowledge, perspective, support, guidance and concern helped us more than you can imagine."

"Our care manager showed tremendous empathy and understanding. She was thorough in getting to know our needs, and strongly advocated for us with health care and county representatives. She relayed information in plain English so we could understand better."



## CARE MANAGEMENT & CONSULTATION

### All-Inclusive Services

🌐 [voamnwi.org](http://voamnwi.org) 📞 952-945-4170

**VISION** Healthy communities for all

**VALUES** Compassion, Integrity  
and Perseverance

**MISSION** We help people to build hope,  
resilience, and well-being  
through the integration of health,  
housing, and human services



Volunteers of America®

MINNESOTA AND WISCONSIN

## WHO WE ARE

We are experienced social workers who provide information, guidance, coordination of resources and other personalized services to support older adults or those who live with disabilities. Our holistic approach helps meet the physical, emotional, social and financial care needs of our clients while maximizing independence and their quality of life.

We offer our care management services to adults of all ages and specialize in geriatric care management. We collaborate with clients and their caregivers to provide solutions, relief and peace of mind.

## SERVICES

- Individualized assessment & recommendations
- Personal care plan
- Service coordination and monitoring
- On-going consultation
- Liaison with care team
- Facilitator, moderator, mediator
- Coaching and mentoring caregivers
- Advocacy
- Comprehensive analysis
- Dementia care
- End of life care

## RATES

Our 2025 Care Management and Consultation rates are \$140 per hour.

## OUR TEAM



Melissa Johnson



Kathleen Carlson



Anita Raymond

## OUR SPECIALITIES

- Working with persons who are impacted by dementia or other cognitive impairments and their families
- Supporting individuals and families by ensuring they have the information they need to make the best decisions for their situation
- Recommending service options needed to remain safely living at home or help determine if it is time to move
- Working effectively with health care providers and professionals in various settings including home, hospital and hospice
- Interacting with a broad network of professionals to understand and meet the needs of clients and their families
- Serving as the eyes and ears for out-of-town family members
- As social workers, we adhere to Minnesota Board of Social Work's and Aging Life Care Association's robust codes of ethics and standards to ensure the highest level of personalized service

For more information, or to schedule an appointment, call: **952-945-4170**