

# A Report to the Community 2021

VOA  
125 Years Strong



## Building Well-being Through:



### Where We Serve

70 programs in  
110 neighborhoods  
& communities



### Safe & Stable Homes

754 units of affordable housing for older adults, individuals with disabilities, and 459 formerly homeless family members

400 men and women leaving incarceration were supported with transitional housing

87 young people safely housed in shelter



### Spiritual Well-Being

11 VOA commissioned ministers

9 interfaith chaplains provided spiritual care at 17 VOA sites

6 racial justice events where interfaith chaplains provided peaceful presence



### Healthy Minds & Bodies

3,596 public housing residents received in-home health and support services

1,260 older adults and people with disabilities received daily, nutritious meals

818 diverse older adults and their caregivers received support on Alzheimer's and related dementias

957 children and adults received mental health support

168 kids with chemical dependency and/or mental illness received residential treatment

58 children and adolescents found a home in therapeutic foster care



### Who We Serve

20,124 people  
looking for a  
path forward



### Access & Opportunities

7,326 young people stayed engaged in school

2,321 individuals received care coordination and legal services

169 people leaving incarceration found permanent employment

58 formerly homeless individuals maintained stable employment



### Community Belonging

13,112 hours provided by 735 volunteers

1,395 people leaving prison received reentry services

397 culturally diverse older adults were supported with community-based services

351 currently or previously incarcerated people connected with volunteer mentors

## Move to the Why

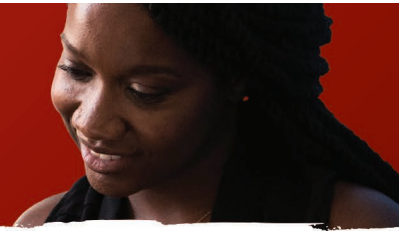
The past couple years have laid bare the importance of moving from the “what” to the “why.” How many of us predicted a worldwide pandemic, a racial reckoning, or an often-crippling workforce shortage? At Volunteers of America MN/WI, we responded with compassion, and the services we provide are shifting as quickly as our ever-changing world.

We strive to connect more deeply with each person being served. They are our “why” and we need to be agile enough to pivot our services and support toward their possibilities. By focusing on

helping the people we serve build their well-being, we are entering an exciting time; a refresh on our strategic plan to match the emerging needs of our shared community.

As our partners, supporters and neighbors, thank you for making it possible to take on today's challenges and to tackle whatever comes next with compassion, integrity and perseverance.

With gratitude,  
*Julie Manworren, President and CEO, Volunteers of America MN/WI*



## Statement of Financial Position

Assets	2021	2020
Cash, Accounts Receivable, and Current Assets	16,566,988	7,980,011
Property and Equipment	25,938,606	34,230,714
Accumulated Depreciation	(16,217,264)	(19,328,573)
Other Assets	1,439,349	974,968
<b>Assets Total</b>	<b>\$27,727,679</b>	<b>\$23,857,120</b>
<b>Liabilities</b>		
Current Liabilities	3,540,167	3,874,259
Long Term Liabilities	10,624,964	11,501,578
<b>Liabilities Total</b>	<b>\$14,165,131</b>	<b>\$15,375,837</b>
<b>Net Assets</b>		
Without Donor Restrictions	13,308,569	8,085,406
With Donor Restrictions	253,979	395,877
<b>Net Assets Total</b>	<b>\$13,562,548</b>	<b>\$8,481,283</b>
<b>Liabilities and Net Assets Total</b>	<b>\$27,727,679</b>	<b>\$23,857,120</b>

### Expense category notes:

*Promoting Self-Sufficiency:* In addition to Community Justice services, this includes our services for people experiencing homelessness and housing for families and single adults.

*Fostering Independence:* In addition to services for older adults, services for people with disabilities, and housing for adults with disabilities and older adults, this includes our mental health services.

*Encouraging Positive Development:* This includes our services for children and youth, such as education, foster families, and youth residential services.

## Statement of Operating Activities

Revenues	2021	2020
Government Revenue and Grants	28,602,218	27,120,659
Program Service Fees	8,912,244	9,298,890
Other Income	3,084,899	2,895,057
Charitable Support	1,082,221	951,425
<b>Revenues Total</b>	<b>\$41,681,582</b>	<b>\$40,266,031</b>
<b>Expenses</b>		
Promoting Self-Sufficiency	4,365,087	4,495,889
Fostering Independence	18,790,912	19,126,743
Encouraging Positive Development	10,660,890	12,560,530
Administration and Fundraising	4,525,128	5,025,327
Depreciation	1,011,878	1,174,432
Operating Expenses Total	39,353,895	42,382,921
Interest Expense	200,951	474,130
<b>Expenses Total</b>	<b>\$39,554,846</b>	<b>\$42,857,051</b>
<b>Operating Net Income</b>	<b>\$2,126,736</b>	<b>(\$2,591,020)</b>

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